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Apartment Advocacy and receive the benefits

## STRATA COUNCIL PACKAGE



The Western Australian Apartment Advocacy (WAAA) is the voice for 2.5 million Australians who choose to live in or own an apartment. Founded by Director Samantha Reece, WAAA is known as the Apartment Ombudsmen and provides advice and education to over 25,000 members on its database as well as the general apartment community. WAAA also acts as a mediator between apartment owners and strata managers, developers and builders to resolve difficult or outstanding matters.

WAAA actively lobbies Government for greater Consumer Protection measures and is instrumental in changing the way that apartments are constructed and managed.

This package is for astute Strata Councils (Council of Owners) who oversee the management of their apartment building and its apartment owners (typically seven representatives).

This package provides assistance with best practice in apartment living.

## WHAT YOU RECEIVE:

### ◆ Attendance for COO/Committee members to all events FOC (Zoom and live)

WAAA offers a diverse range of topics for those apartment owners who wish to stay up to date with the latest trends in apartment living as well as contentious topics such as defects and handling disputes with your builder.

WAAA provides a minimum of 12 zoom events per annum, and these are recorded. So, if you happen to miss the event, you can catch up in your leisure time.

### ◆ A complimentary copy of the education kit for all Strata Council members

WAAA wrote the first dedicated education kit in Australia for Apartment Buyers and Owners. This outlines topics such as defects, how your rights are protected and information about levies and insurance. It is the A-Z guide for apartment living and an ideal resource for Strata Councils as they decide how to manage their building and its residents.

### ◆ One complimentary initial consultation with WAAA (for annual subscribers only)

Sometimes you may be facing a disagreement with a resident, your strata manager, the developer or builder. WAAA members can call and discuss this issue with one of our team members, with the focus on initiatives to resolve the matter.

### ◆ Enter People's Choice category FOC (for annual subscribers only)

WAAA hosts an annual Apartment Awards for Excellence each year which seeks to recognise those Strata Companies that reflect an aspirational apartment community. The criteria looks at how the Strata Council communicates with its residents, community events, dealing with the maintenance plan and other factors that reflect an efficient community.

As an WAAA member, your Strata Council can enter the awards at no charge (usual fee \$750).

### ◆ 25% discount on Apartment Awards for Excellence tickets and one complimentary ticket to the State Apartment Conference (for annual subscribers only)

WAAA hosts an annual Apartment Awards for Excellence dinner as well as a State Apartment Conference (over two separate dates). As WAAA members one of your Strata Council can attend the State WA Conference FOC with other Council Members receiving 25% discount.

### ◆ Access to Strata Council and Strata Manager audit tools (for annual subscribers only)

WAAA has created two online audit tools for Strata Councils to firstly, assess the areas in which they as a Council are excelling and identify the areas in which they could improve. The second audit tool is to assess the performance of the appointed Strata Manager. This is ideal for when Strata Councils are reviewing the management contract in identifying areas where the strata manager performs well and areas for improvement.

### ◆ Receive one of the following complimentary services (for annual subscribers only)

WAAA is well connected with reputable service providers in the apartment sector. Often Strata Councils may seek an external service provider to undertake an inspection to verify if the current companies appointed by the Strata Company are performing at their best ability. WAAA members will receive one of the following at their discretion.

- Site inspection to view possible defects (max two hours on site and report)
- Site inspection of firefighting systems to determine if compliant (max two hours on site and report)
- Free financial forensics analysis (two hours of review and report)
- An initial consultation with legal service
- An initial consultation with WAAA in regards to general issues relating to the developer, builder, strata manager or issues within the community

## STRATA COUNCIL PACKAGE VALUE: **\$4200**

### **What members pay:**

\$175/month or \$1800/annum (plus GST)

Plus you may be able to claim the membership as a tax deduction!

If you feel this is a membership that you would like to be a part of then click on the subscribe now button.

We look forward to welcoming you to the WAAA community!

**SUBSCRIBE NOW**